



**Compare these speeds to download 900Mb movie**

56K Modem	36.7 hours
24Mb ADSL2+	19.5 minutes
<b>25Mb Fibre</b>	<b>4.9 minutes</b>
<b>50Mb Fibre</b>	<b>3 minutes</b>
<b>100Mb Fibre</b>	<b>75 seconds</b>
<b>250Mb Fibre</b>	<b>30 seconds</b>

RETAIL SERVICE PROVIDER	CONTACT NUMBER	WEBSITE	SERVICES			
			INTERNET	TELEPHONE	FOXTEL	BUSINESS
Activ8me	13 22 88	activ8me.net.au	✓	✓	✗	✗
BigAir	N/A	bigair.com.au	✓	✗	✗	✓
Clear Networks	1300 855 215	clearnetworks.com.au	✓	✓	✗	✗
Commander	1300 293 067	commander.com	✓	✓	✗	✓
Exetel	1300 393 835	exetel.com.au	✓	✓	✗	✓
Foxtel	1300 785 622	foxtel.com.au	✗	✗	✓	✗
Fuzenet	1300 881 917	fuzenet.com.au	✓	✓	✗	✓
iiNet	1300 455 806	iinet.net.au	✓	✓	✗	✗
Internode	13 66 33	internode.on.net	✓	✓	✗	✓
iPrimus	13 17 89	iprimus.com.au	✓	✓	✗	✓
Telesurf	1300 795 528	telesurf.com.au	✓	✓	✗	✗
Harbour ISP	1300 366 169	harbourisp.com.au	✓	✓	✗	✓
DCSI	1300 665 575	dcsi.net.au	✓	✗	✗	✗

Please check the OptiComm website for latest RSP information via <http://opticomm.net.au/index.php/communities/retail-partners>

Ask your builder about installing a lead-in communication conduit and about wiring your home for optical fibre. Further information on getting connected to Australia's fastest broadband is available at the Surrounds Sales Office.



**Visit our Land Sales Centre**

Open 10am - 5pm, 7 days  
 Country Club Drive, Helensvale,  
 4212, Queensland, 1300 235 476  
[thesurrounds@villawoodproperties.com](mailto:thesurrounds@villawoodproperties.com)  
[thesurrounds.com.au](http://thesurrounds.com.au)



Disclaimer: Every precaution has been taken to establish the accuracy of the material herein. Prospective purchasers should not confine themselves to the contents but make their own enquiries to satisfy themselves on all aspects. Photographs depict lifestyle only.



*High speed broadband*  
**Optical Fibre**



*The*  
**SURROUNDS**  
*by Villawood*

# Villawood Properties is pleased to announce Opticomm has been engaged to install optical fibre to all home sites within The Surrounds.

## Creating communities that are state-of-the-art

The Surrounds will offer residents the unique opportunity to access ultra high speed broadband, Foxtel and other related services. The Surrounds will be 'fibre ready' when you move in, well in advance of the NBN Co rollout plus the added options of free to air TV without an external antenna, pay TV (including accessibility to IPTV, FETCH TV and Foxtel) and free WIFI zones in public open space within The Surrounds.

Ultra high speed broadband over fibre optic cable enables all residents to:

- Download full length movies in minutes
- Download a variety of multiple music and song options available online
- Play the most current online games and tournaments
- Use multiple high bandwidth applications at the same time without slowdown

- Speed does not reduce with distance to exchange (as ADSL does)
- All free to air television channels (no antenna required)
- IPTV, FETCH TV and Foxtel capable
- WIFI in public open space
- Work from home
- Digital radio

## Be prepared for High speed broadband

### Step One

#### Conduit (pipe) installation

Prepare your home ready of OptiComm fibre connection as per the Cable Entry Guidelines at [opticomm.net.au](http://opticomm.net.au) (see 'Get Connected'). You must make sure your builder has installed a 23.5mm ID, 25mm OD white telecommunications conduit from the front boundary of your lot to the garage/metre box location.

### Step Two

#### Prepare your home to be able to distribute the internet, telephone, TV and other services throughout your rooms

Structured Cabling of your home is optional, but highly recommended as it will enable you to take advantage of all The Surrounds Optical Fibre Network has to offer. As the cabling should be done at the frame work stage of construction, it is recommended that you arrange a quote from your builder during contract negotiation or early in your construction phase. Structured Cabling is an additional cost to the conduit and customer connection.

### Step Three

#### Connection to the optical fibre network

When you have received your Certificate of Occupancy, and four weeks before you move in, log on to [www.opticomm.net.au](http://www.opticomm.net.au) for connection information or call OptiComm's Customer Connection Information Desk on 1300 137 800 to arrange for connection to the Optical Fibre Network.

The Customer connection cost is \$550 including GST and includes the following services:

- Installation of Optical Network Terminal and the Power Supply Unit (back-up battery not included)
- Access to Free to Air Digital TV signals
- Access to Foxtel Pay TV signals (resident to arrange for Foxtel connection at their cost)

### Step Four

#### Contact a retail internet and telephone service provider

Finally, the last step involves contacting a Retail Service Provider to arrange connection of your Retail Internet and Telephone Services (see details below). You will be entering into a contact with the Retail Service Provider to provide Internet and Telephone Services over the OptiComm Wholesale Network.

Hints when discussing your requirements:

- Tell them you are in an OptiComm Fibre Community
- Make sure you tell them you are at The Surrounds, Helensvale
- Be sure you give them your full address
- Tell them whether you have moved in yet
- Advise them whether you have had OptiComm install the Optic Fibre and Hardware in your garage as this will affect the time it takes to connect services
- If speaking with Foxtel make sure you tell them you are in an OptiComm-Fibre Estate and the 'ONT' (Optical Network Terminal) is installed.

